

# Behavior Based Safety



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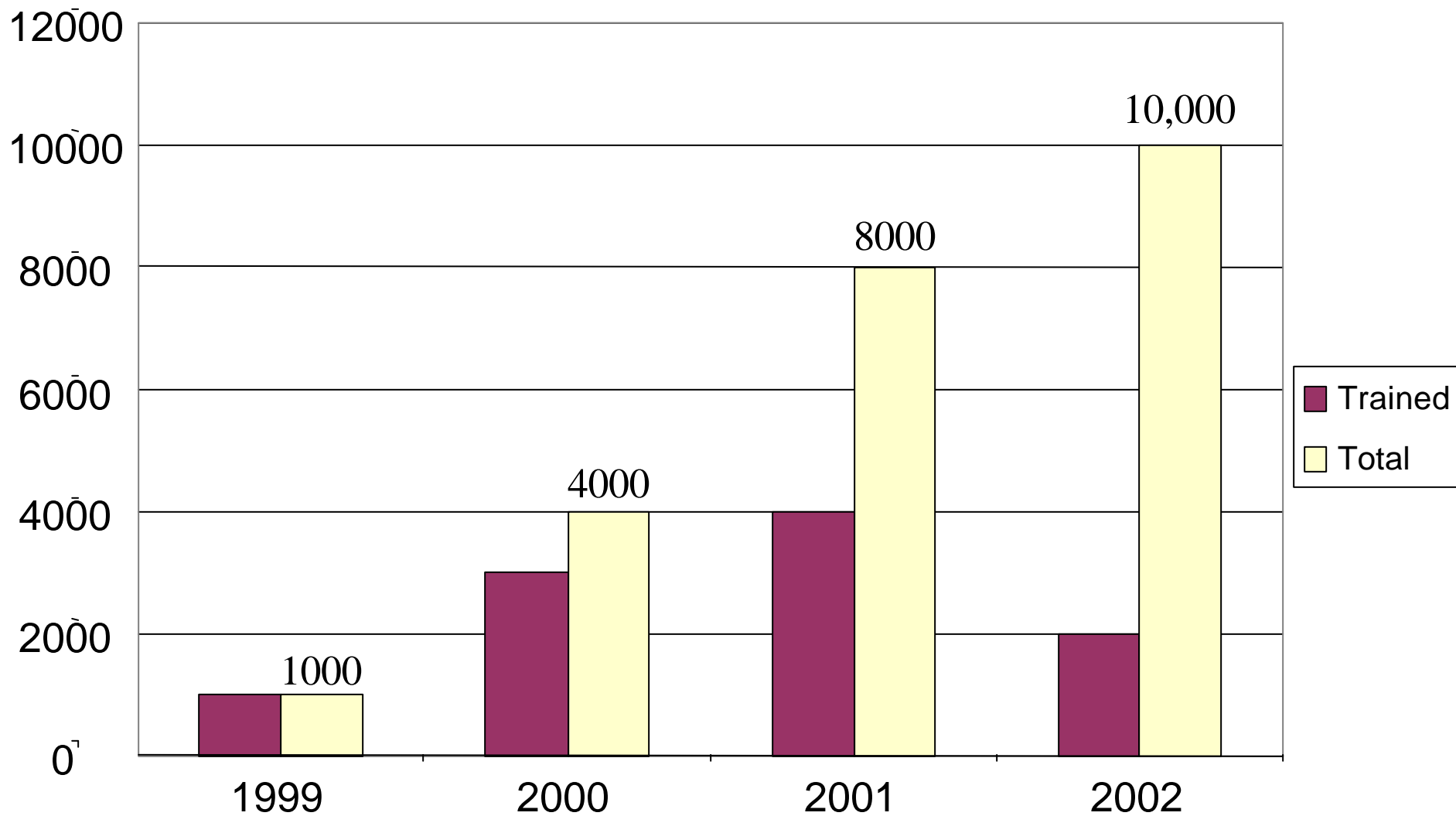
- 240 employees
  - 11 High Performance Work Teams
  - Non-Union
- 
- Steam Generation capabilities of 210,000 pounds per hour
  - 132 miles of 13.8 kV Distribution Lines
  - 960 gallons per minute of domestic water
  - 300,000 gallons per day of sanitary water
  - Operating Budget of 55 M





- 310 Square Mile Site
- ~12,000 employees

## WSRC BBS Trained (entire site)

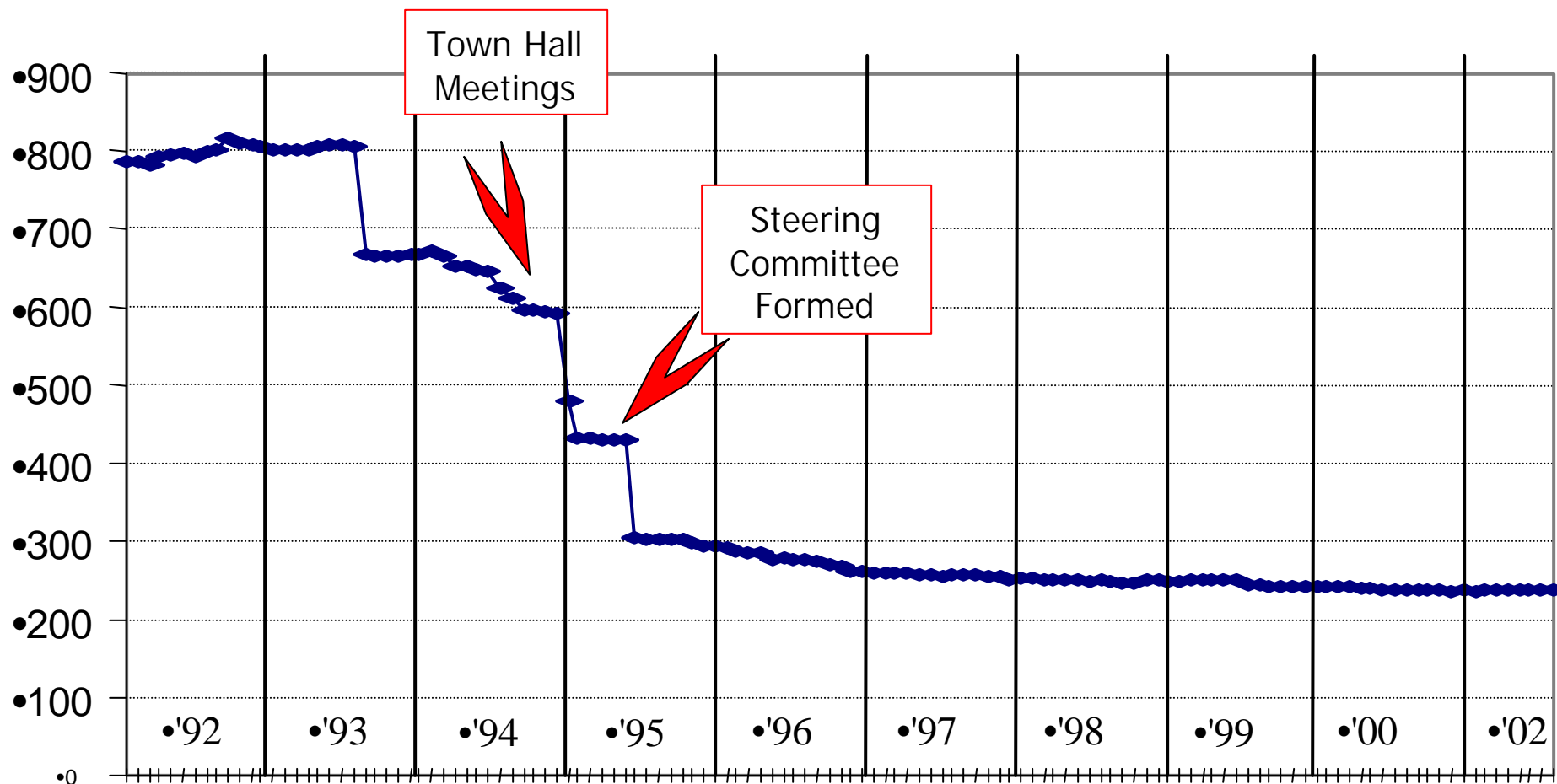


# Initial Search

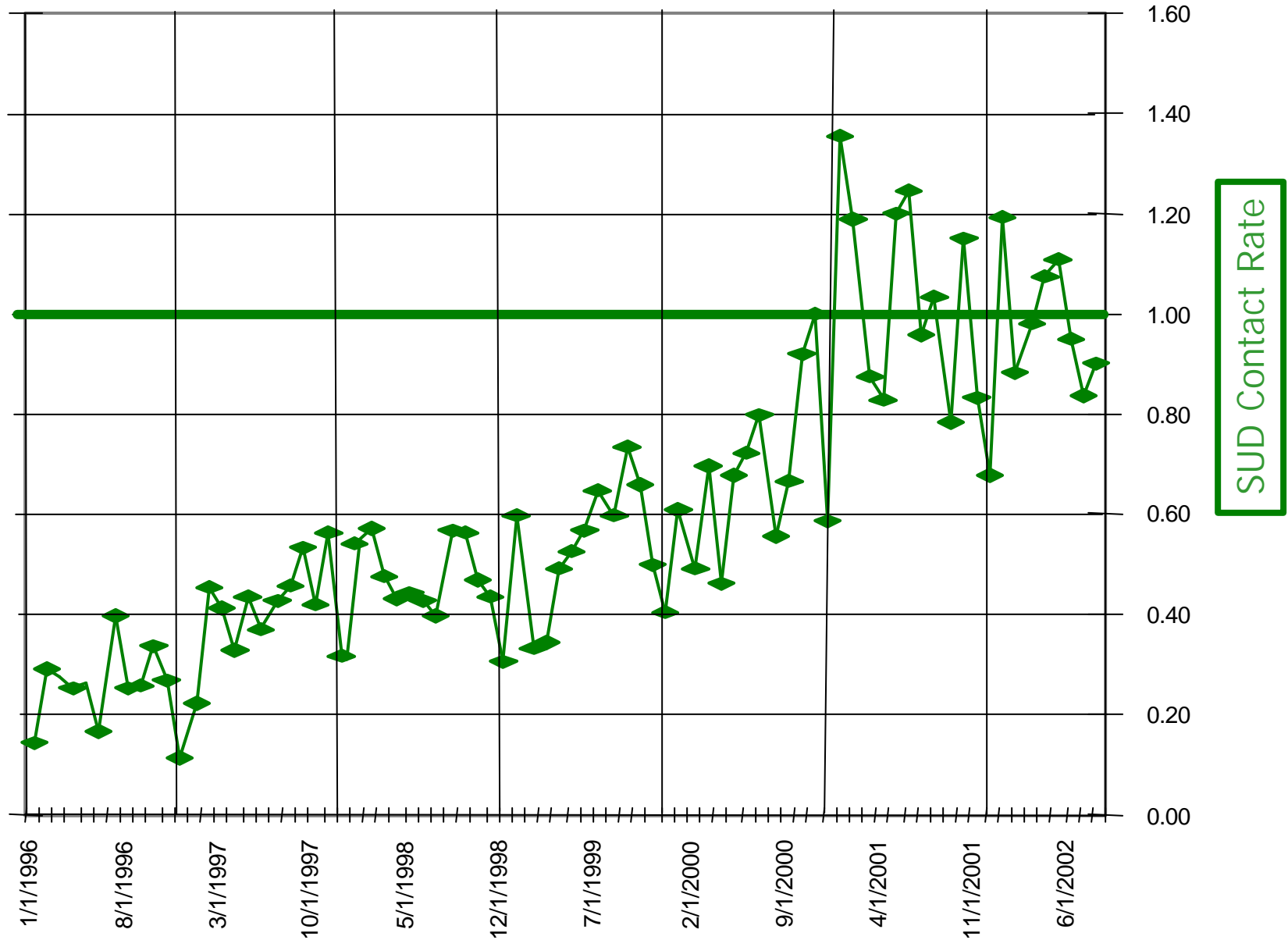
- Began in mid-1994 with Town Hall meetings.
- Recognized that our department safety needed a long term commitment to change.
- Proactive vs. Reactive
- Provide leading vs. lagging indicators
- Employee owned vs. management driven
- Offered a proven scientific approach based on behaviors and consequences.
- Formed a “process” vs. a “program”.
- Was not “attitude” based.

# Statistical Story

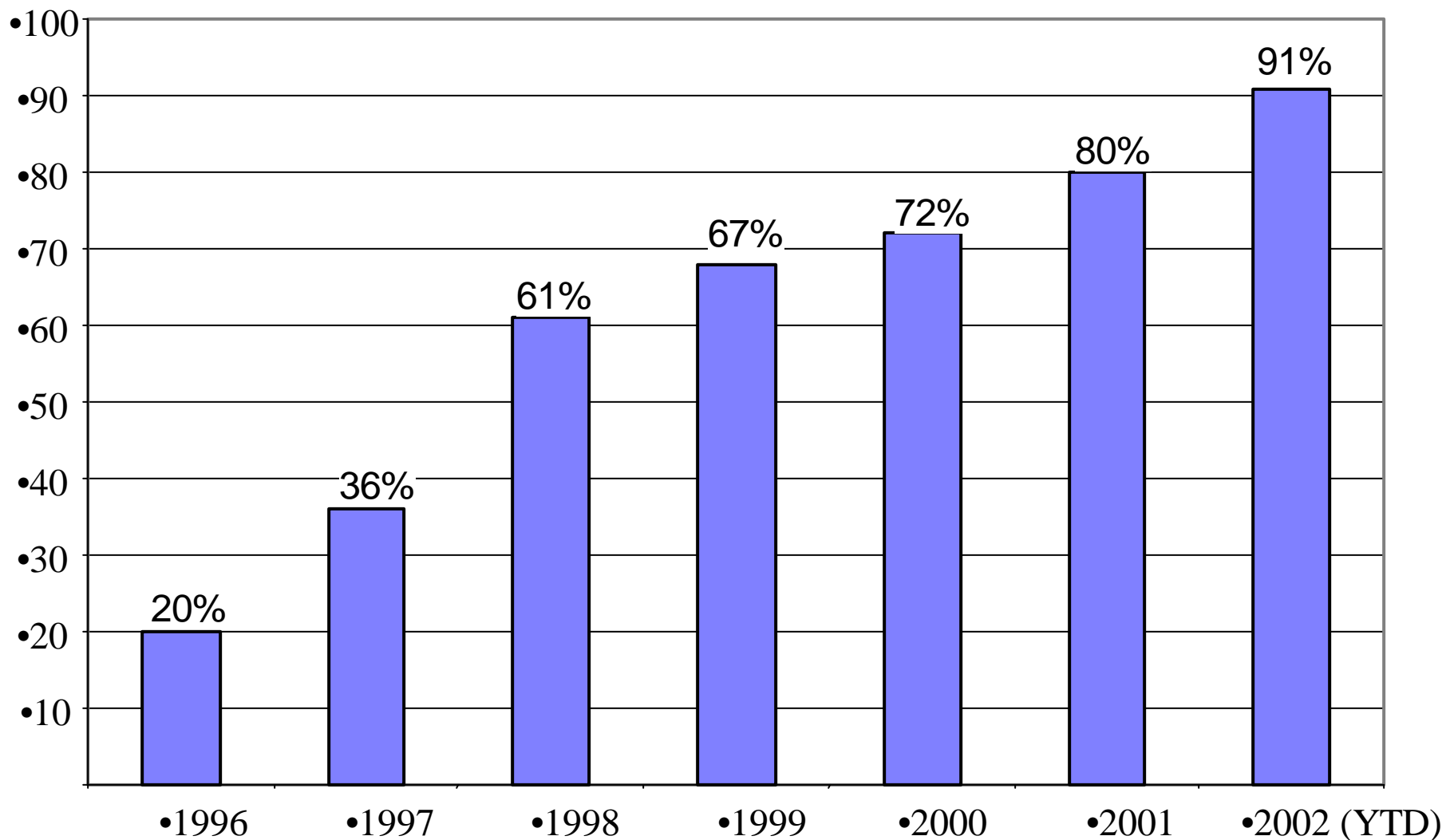
•Number of Employees



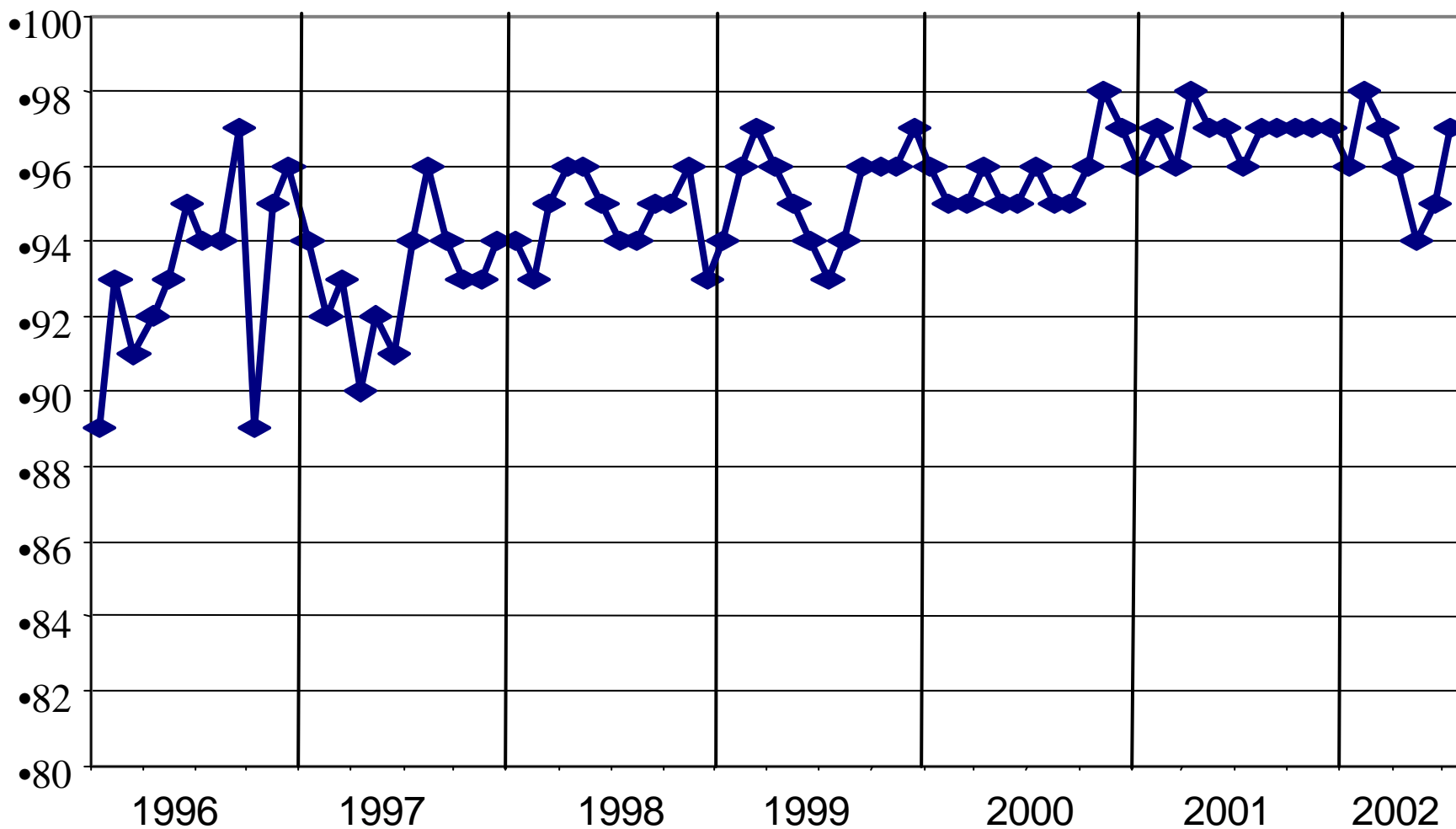
# Statistical Story



## SUD Percent Trained Observers

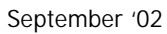


## SUD Percent Safe

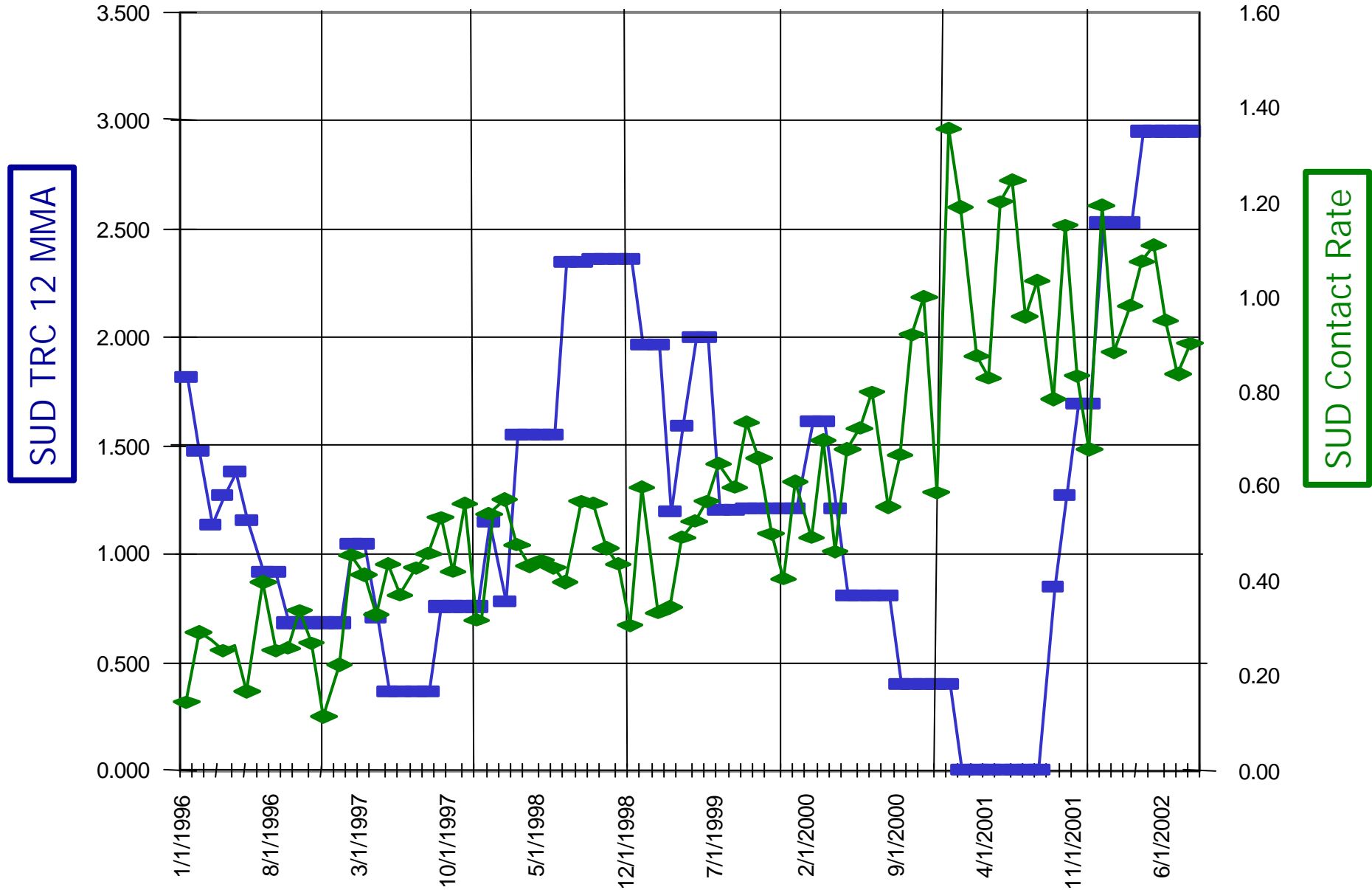




SUD TRC 12 MMA

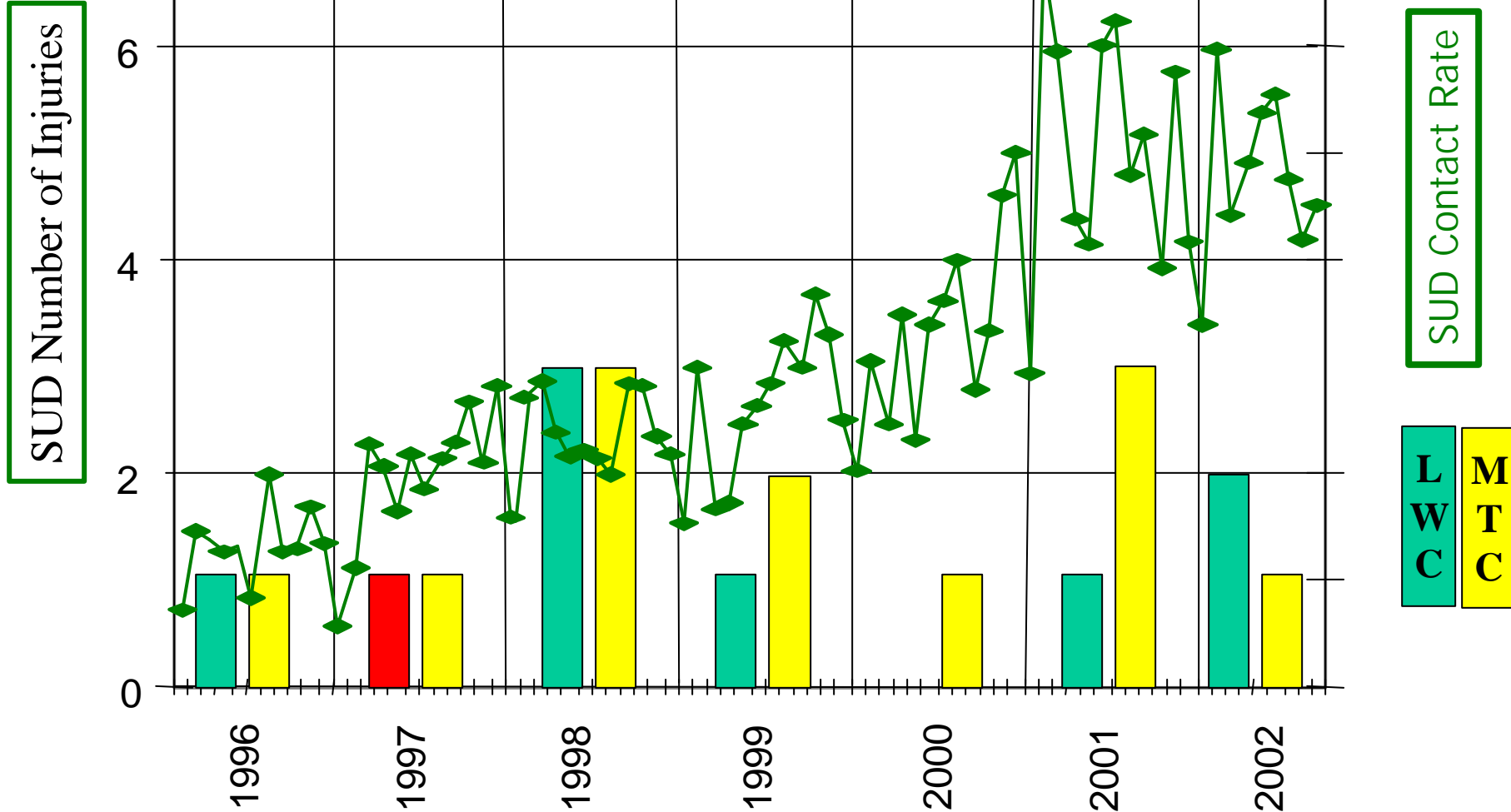


# Statistical Story



# Statistical Story

Injury Severity



# Statistical Story

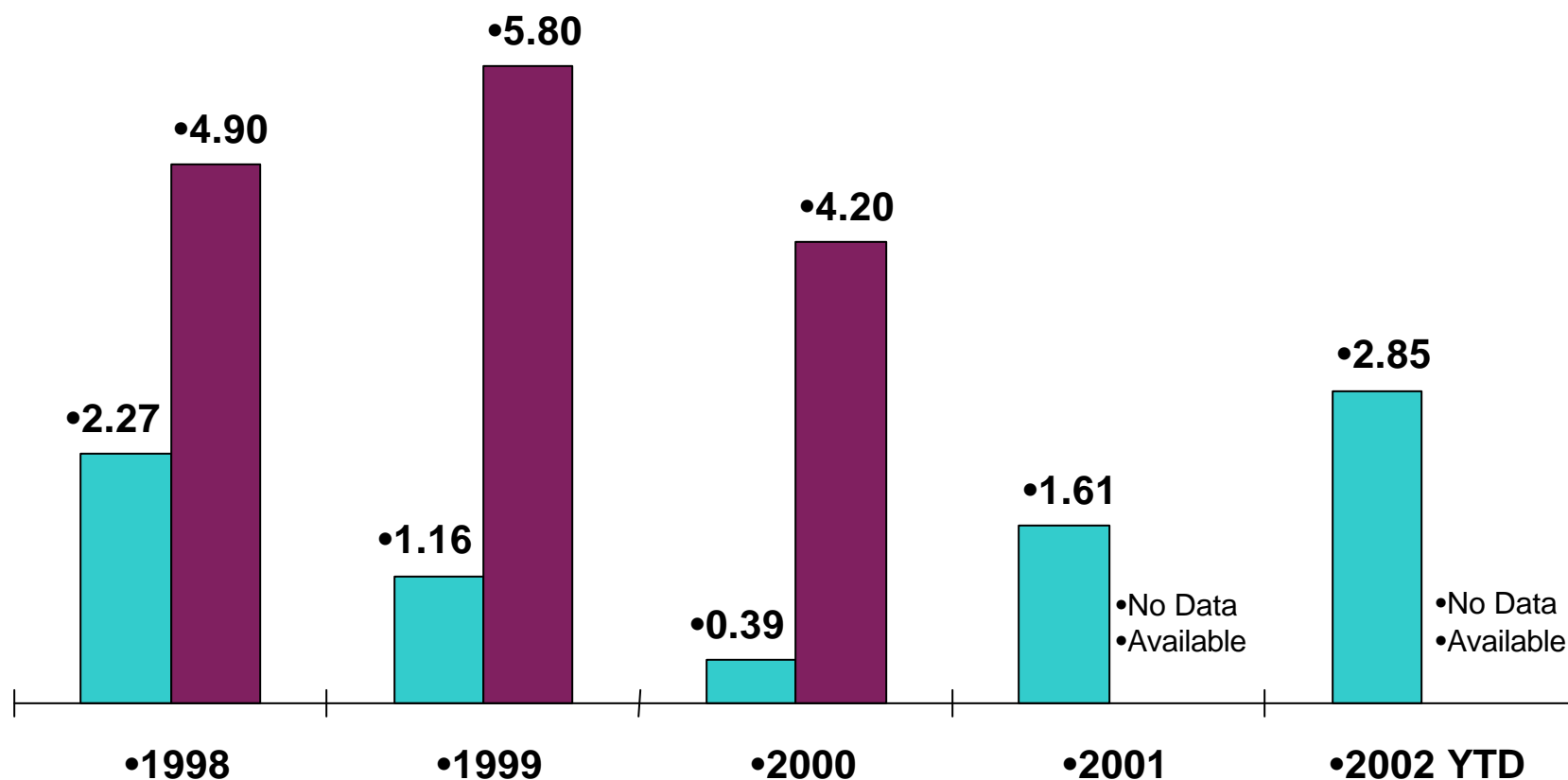
## Injury Severity

1996	Laceration - door struck head Blisters - not wearing socks	2000	Bruised Thumb - turning valve
1997	Herniated Disc - digging ditch Laceration - cutting tie wrap	2001	Laceration - turning valve Debris in Eye - walking Muscle Pull - lifting Bruised Thumb - closing door
1998	Back Strain - lifting pump Breaker Exploded - 2 <sup>0</sup> burn (arm) Debris in eye - cleaning Burn to hand - touched steam line Back Strain - Lifting man hole cover Laceration - cutting tape with knife	2002	Laceration - descending stairs Bruised Knee - struck by shield Contusions - descending stairs
1999	Burn - cutting bolts Debris in eye - walking Broken vessel - kneeling		



•Westinghouse Savannah River – Site Utilities Department  
•Recordable Rate by Year Compared to Industry Average

•SUD      •Industry Average

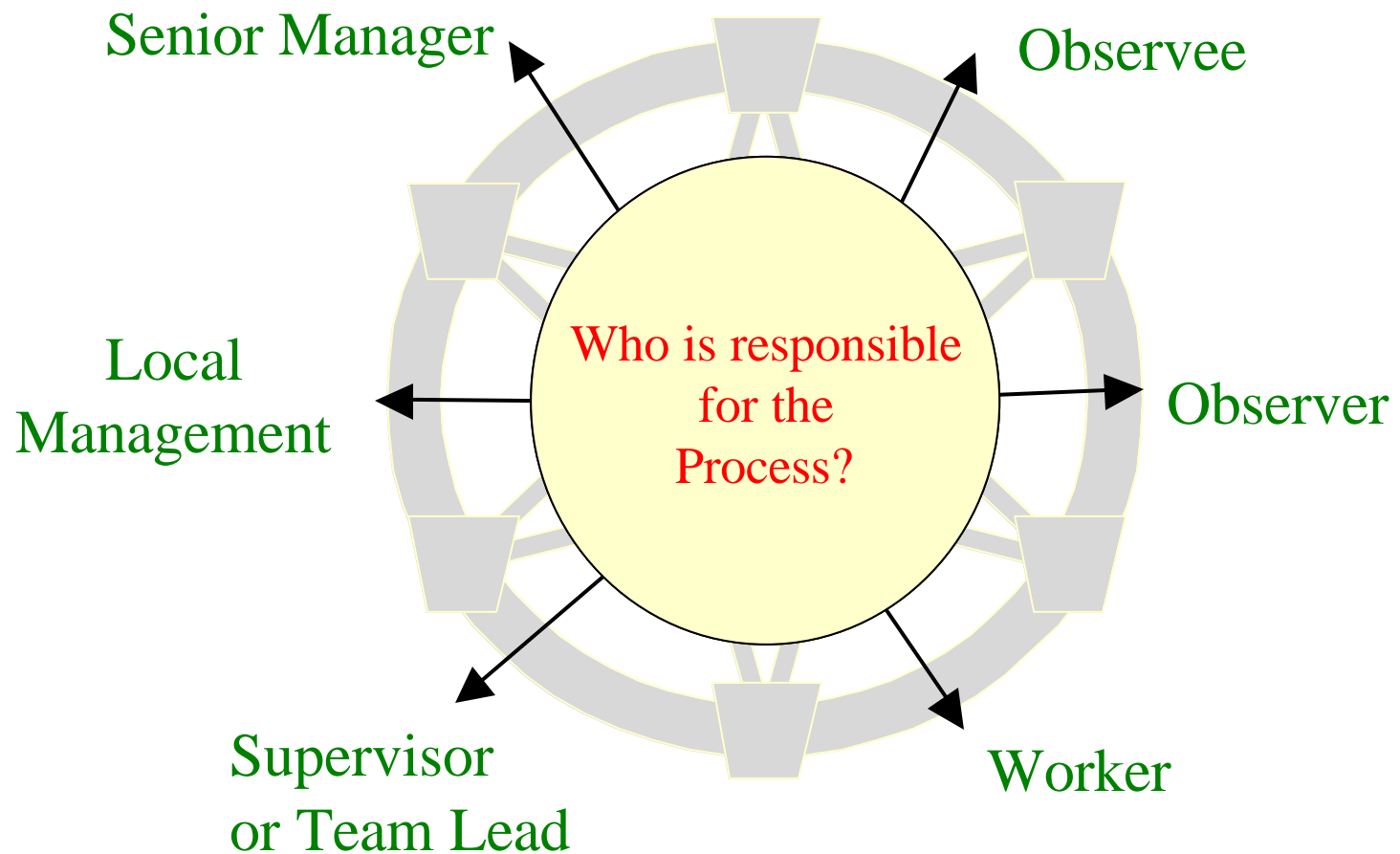




# Implementation Lessons Learned

- Focused on training vs implementation
- Neglected the first and second line managers
- Lacked continued visibility of senior management (appeared to be a priority)
- Failure to distinguish between volunteerism and accountability
- Cultivated the idea of "two" safety processes (i.e. we have safety and we have "BBS")
- Not recognizing what could "go away"
- Lack of dedicated resources
- BBS will be held "hostage"

# Organizational Motivation



OKAY  
That's My Story!!!



Any Questions

